

Flexiprep

▶ Examrace 339K

FlexiPrep Return, Refund and Cancellation Policy

Returns

Before ordering please check online for complete and detailed list of the sample material. FlexiPrep does not accept any returns.

For any queries or concerns email us at contactus@flexiprep.com

Refunds

FlexiPrep does not provide any refund on cost of material. Expedited shipping costs would however be refunded, if it is determined that the material was not received on time because of delay on our side.

For online subscriptions and services like test series and online classes, partial cancellation and subsequent refunds will be done on a pro-rated basis.

Cancellations

Cancellations can be done by either emailing us at contactus@flexiprep.com or by sending an sms at + 91 – 999 – 800 – 8851 only before the order is shipped. Shipment of the order would generally happen by 10: 00 am IST on the next working day.

For online subscriptions and services like test series and online classes, partial cancellation and subsequent refunds will be done on a pro-rated basis.

Replacement

In the event of loss or damage of material during shipping we would re-ship the material. This would be done only after we receive the damaged items back from you. FlexiPrep would bear all the additional shipping and handling cost.